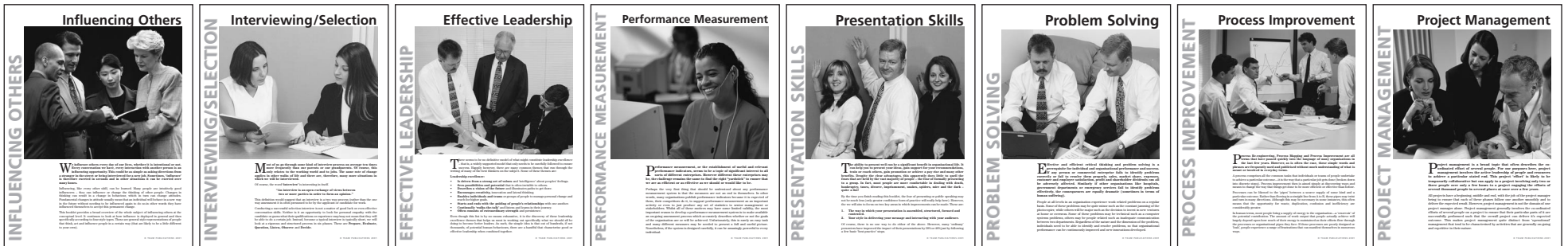


Pricing Structure for 12-page Team Briefing Booklets

Offering thirty-five 12-page interpersonal skill building briefing booklets. All offered in PDF format to be printed in unlimited quantities. Licences are restricted to one site.

Total No. Employees:	< 250	250-499	500-999	1000-1499	1500-2499	2500-4999	5000+
1 year license <i>Price per employee (av)</i>	\$3,000.00 \$15.00	\$3,500.00 \$9.33	\$4,000.00 \$5.33	\$4,500.00 \$3.60	\$5,000.00 \$2.50	\$5,500.00 \$1.47	\$6,000.00 \$1.20
3 year license <i>Price per employee (av)</i>	\$4,000.00 \$20.00	\$4,500.00 \$12.00	\$5,000.00 \$6.67	\$5,500.00 \$4.40	\$6,000.00 \$3.00	\$6,500.00 \$1.73	\$7,000.00 \$1.40
5 year license <i>Price per employee (av)</i>	\$5,000.00 \$25.00	\$5,500.00 \$14.67	\$6,000.00 \$8.00	\$6,500.00 \$5.20	\$7,000.00 \$3.50	\$7,500.00 \$2.00	\$8,000.00 \$1.60
Purchase outright <i>Price per employee (av)</i>	\$6,000.00 \$30.00	\$6,500.00 \$17.33	\$7,000.00 \$9.33	\$7,500.00 \$6.00	\$8,000.00 \$4.00	\$8,500.00 \$2.27	\$9,000.00 \$1.80





12-page Team Briefing Booklets Topics

The extensive range of Team Briefing Booklets has been developed to provide a concise overview of each subject in 35 different topic areas. to help individuals quickly grasp the key issues in each topic area.

- | | | |
|-------------------------------------|-----------------------------------|-------------------------------------|
| 1. Assertiveness | 14. Emotional Intelligence | 27. Personal Effectiveness |
| 2. Benchmarking | 15. Giving and Receiving Feedback | 28. Problem Solving |
| 3. Creativity and Innovation | 16. Goal Setting | 29. Process Improvement |
| 4. Change Management | 17. Improving Customer Service | 30. Project Management |
| 5. Complaint Handling | 18. Improving Safety | 31. Sales Effectiveness |
| 6. Diversity and Cultural Awareness | 19. Influencing Others | 32. Service Excellence on the Phone |
| 7. Effective Coaching Skills | 20. Interviewing/Selection | 33. Stress Management |
| 8. Effective Conflict Resolution | 21. Leadership | 34. Team Building |
| 9. Effective Delegation | 22. Learning Styles | 35. Time Management |
| 10. Effective Meeting Management | 23. Listening Skills | |
| 11. Effective Networking | 24. Managing Poor Performance | |
| 12. Effective Presentation Skills | 25. Negotiating Skills | |
| 13. Effective Team Communication | 26. Performance Measurement | |

